

March 24, 2020

**Octapharma USA update regarding Coronavirus (COVID-19) outbreak**

As we all manage the challenges presented by the Coronavirus pandemic, Octapharma USA would like to remind you of our commitment to providing our customers life-saving therapies, manufactured to the highest standards of viral clearance and safety.

Our staff continues to focus on maintaining production of all of our medicines, and we currently have ample inventories that will support continued service to our customers. We will closely monitor all environmental factors that impact supply and we will communicate further as we move through this difficult period.

If you are a patient or caregiver and have questions, please feel free to contact the Octapharma Support Center directly at 1-800-554-4440 or email us at [USCustomerService@octapharma.com](mailto:USCustomerService@octapharma.com). In addition, US Healthcare Professionals with questions may contact Octapharma Medical Affairs at 1-888-429-4535 or by email at [USMedicalAffairs@octapharma.com](mailto:USMedicalAffairs@octapharma.com).

Best,

A handwritten signature in blue ink, appearing to read 'F. Nielsen'.

Flemming Nielsen

President & Member of the Octapharma Management Board

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